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East West Corporate Center
1771 W. Diehl Road, Suite 220
Naperville, IL 60563

Re: Claims Processing Facility, Inc., Account Verification Requirement

Dear Claimants' Counsel:

The Claims Processing Facility, Inc. ("CPF") has a duty, to protect the confidentiality of claimant data. Effective immediately, we have implemented a PIN to ensure that our interactions are with you, or those you authorize to interact with us on your behalf. When you contact the CPF for claimant information, via phone or e-mail, you will be asked to verify this number to establish your identity.

To establish this PIN we have assigned your firm an identification number. Only one identification number is assigned per firm and will be valid for all Trusts associated with the CPF. Unless we can verify your identity through this method, our policy is not to release any claimant information via phone or e-mail until this identification number is provided.

Please notify your relevant staff members of this policy change. If you have a question about our account verification requirements, please contact Teena Mandele (630) 281-6501 at the CPF.

Yours very truly,

Melanie K. Impastato