

# CLAIMS PROCESSING FACILITY, INC.

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## **RE: Claims Processing Facility, Inc. ("CPF") e-File Enhancements**

Dear Claimants' Counsel:

The CPF e-File website has enhanced functionality, providing users with additional tools to efficiently manage their claim inventory. You may now view any documents that have been submitted in support of your claim(s).

For assistance in using the new functionality, an e-File user's guide is available to you online at [www.cpf-inc.com](http://www.cpf-inc.com). If you prefer, you may contact the e-File Help Desk at (888) 273-3345.

If your firm is not already e-File enabled and taking advantage of the many online features available (submit claims, run claim reports, upload documents, cure deficiencies, and view, print or download offers and releases), you may do so by returning a signed copy of the Electronic Filer Agreement ("EFA") to the CPF. For your convenience, an online version may be downloaded from the CPF website, [www.cpf-inc.com](http://www.cpf-inc.com). If your firm has already returned an EFA and wants to view offers and releases online, you must request, in writing to the CPF, that this feature be enabled for your firm.

If you have any questions regarding this matter, please contact the e-File Help Desk at (888) 273-3345 or Teena Mandele at (630) 281-6501.

Sincerely,

